

**General terms of use for the Academy Ice and Sommereis** starting with 1 March 2021  
(updates will be follow and be uploaded on the platform)

**Reservations/Bookings:**

Period March-April 2021: The Booking system can be accessed here <https://one-ice.com/>  
(without www.) or through the [www.skate-academy.com](http://www.skate-academy.com)

Sommereis 2021: May- July 2021 – Update to this term will be provided soon and uploaded.

**General Rules for Academy Ice**

- Participants are coaches or adults reserving, booking or making use ice Patches, off-ice space and/or any further service offered by Skate Academy GmbH on the ice rink "Im Chreis".
- Only participants having accepted this General Terms of use are entitled for using the One-Ice.com platform, making reservations, bookings or making use of the Patches, off-ice space and/or any further service offered by Skate Academy GmbH on the ice rink "Im Chreis".
- All bookings are to be made online. For control reasons ,a daily "Patch sheet" may be available at the ice board.
- Only participants with no open invoices or debts towards Skate Academy GmbH, are entitled for making reservations, bookings or making use of the Patches, off-ice space and/or any further service offered by Skate Academy GmbH on the ice rink "Im Chreis" and elsewhere.
- Participants are responsible for their own cancelation insurances.
- Skate Academy GmbH denies any injury, theft etc. liability for participants make use of any of Skate Academy GmbH services at the ice rink Im Chreis and elsewhere. Participants are responsible for and must provide their own medical and/or accident insurance as well as cancelation insurance.
- Skate Academy GmbH is not responsible for damages caused by skaters and coaches to a third party or costs/expenses arising due to such damages. Participants responsible for such damage caused to third party will be charged for covering any costs arising to Skate Academy GmbH due to the caused damages.
- The main coach is taking full responsibility for the assistant and guest coaches. This concerns all aspects as valid required permits, insurances, taxes and similar. Skate Academy denies liability and any form of responsibility for and/or in such cases. All assistant and /or guest coaches are subject to notification by the Main coach to Skate Academy. A list of the assistant and/or guest coaches is to be attached below on this form.
- Skate Academy denies any liability in case that training is not possible due to any unforeseen situation or technical damages to the ice rink and/or it`s equipment. No refunds are possible. Participants are responsible for their own insurances.
- If this "Terms of use" is disregarded; Skate Academy reserves the right to deny access to the ice rink for the particular persons and/or coaches.

**Reservations Academy Ice (March-April 2021):**

- The Log-in infos for Patch reservation/booking are released upon acceptance of this signed Terms of use.
- All Reservations must be made online
- The reservation online will NOT be possible with less then 24 hours prior to the start of the particular patch.
- Cancelations will NOT be possible with less then 48 hours prior to the start of the patch.
- Deadlines as mentioned above may be changed based on the effective and correct use of the bookings system as well as patch use. Shorter deadlines maybe considered.
- Reservation for the patches (on and off-line) must be made before entering the ice.
- There will be no refund for patches booked online and that have not been cancelled online using each ones own log-in data in due time (24 hours).
- For every Patch booking, the "Rink rate" is of 1.30 CHF.

- The Patches will be invoiced end of each month.
- In case you do not order online and Skate Academy GmbH have to enter your patches afterwards in the system for the invoicing an additional fee of CHF 5.- will be charged for those particular patches.
- No payment of the invoices in parts is possible. Payments have to be made in the period mentioned on the invoice.
- There is a 50.- CHF fee for each particular reminder for open invoices.
- Not paying in time will cause the cancelation of future patches & rejection of the Coaches category and therefore of booking patches at the ice rink "Im Chreis".
- No patch payment in cash is possible.
- The "Patch niveau`s" are to be taken into consideration and to be fully respected. This applies for Bookings and for Patch use.
- Skate Academy GmbH reserves the right to make changes (also on Short term) to the Patch Niveaus. In such cases Coaches with active reservation and concerned will be informed thru the notification feature of the Booking system.
- Special requests are to be made by coaches only in written form. However, there is no guarantee for a positive answer.
- Skaters and coaches are requested to keep order and cleanness on- the off- the ice (ex. Avoid Paper tissues on the board of the ice rink, dressing rooms etc.).
- When the Ice making machine is on the ice no skater or coach are permitted to stay on the ice.

#### On Ice rules:

- Please take note when the patches Start and End. Out of organisation, but as well collegial respect towards the other skaters and coaches prolonging the sessions is not permitted.
- As many sessions are highly booked we ask all skaters and coaches to train with consideration towards their colleagues.
- Even if place is limited, a respectful, friendly atmosphere and "fair play" on the ice will permit all of the users of the ice to profit of their trainings.
- When using the music, please do NOT play it excessively loud ! (This also due to Local as well as Health regulations SUVA)
- The Music line is to be used when waiting for your music. A mutual agreement and collegial respect will help.
- When test or competitions approach please be aware that the skaters concerned should be given a certain priority. When no common agreement can be reached Skate Academy GmbH reserves the right to take the appropriate decision on the matter.
- In general and especially on very busy patches, Coaches are requested not to make excessive use of the ice and let the space for the skaters. After all, the patches are training possibilities for the skaters.
- Any "unsportive behaviour" on behalf of the skaters and/or coaches, loud tone or improper language/behaviour will not be accepted and Skate Academy GmbH reserves the right to take immediate and appropriate measures.
- Please make use of the common sense when on the ice.

#### Firealarm

- Skate Academy GmbH denies any liability to a third party with result of any action that may start or have as result any emergency action (as due to alarm - may it be true or false) of the Firepolice, Ambulance, Police or any other emergency institution.
- Any fee arising directly and/or indirectly, immediately or at later time to Skate Academy GmbH due to such action will be charged to 100% to the person who started such action
- Parents (and in their absence coaches) are responsible for the children aged under 18. Skate Academy GmbH is not liable for any damage/costs as a result of their action.
- If no person is being identified as the trigger person for any alarm that is being made, the total invoice will be divided to all coaches/skaters that booked patches before, at the same time and in the session after the alarm went on.

**Lockers:**

- There will be possibility to rent Lockers. Informations will follow.

**Schutzkponzept:**

- Everyone using the patch ice during the Academy Ice and Sommereis 2021 has to fully obey to the Rules and limitations included in the Schutzkponzept.

**Administration:**

- When having question/remarks to the invoices/payments you will need to contact Gheorghe Chiper directly. [info@skate-academy.com](mailto:info@skate-academy.com)
- When having questions regarding the booking process please contact: [info@one-ice.com](mailto:info@one-ice.com)
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General Terms of use of Skate Academy GmbH for Academy Ice and Sommereis 2020:

Dübendorf, in February 2021